

## European Union Digital Services Act

Last Updated: May 9, 2024

The Digital Services Act (DSA) is a legal framework for providers of digital services in the European Union (EU). In order to create a safe, predictable, and trustworthy online environment, the DSA aims to create a single set of rules across the EU's Member States governing the transparency and accountability obligations of intermediary services. GoOllie has a commitment to creating a safe and positive place online for our customers and their customers and end users, and we view the DSA as a continuation of that commitment.

This page is provided for information purposes only and is not included as part of the GoOllie Customer Terms of Service. It is not intended to provide legal advice, and GoOllie encourages our customers to consult with their own lawyers to understand the legal obligations applicable to their business. The information here is subject to change.

### Information on Users in the EU

Under Article 24(2) of the DSA, online platforms are required to publish information on the average monthly active recipients of their service in the EU every six months. This requirement is for the purpose of determining whether an online platform is a "Very Large Online Platform" (VLOP), which the DSA defines as having at least 45 million monthly active users in the EU. We have concluded that all of the following GoOllie products have fewer than 45 million average monthly active users in the EU.

### Single Point of Contact

Articles 11 and 12 of the DSA require providers of intermediary services, including online platforms, to designate a single point of contact to enable direct communication with users in the EU, the European Commission, EU Member States' authorities, and the European Board for Digital Services regarding the application of the DSA. These parties may contact GoOllie regarding the DSA at [Go@GoOllie.com](mailto:Go@GoOllie.com). Communications with this email address should be made in English, but if necessary we will work with you to accommodate communication in another language.

### Notice and Action

Pursuant to Article 16 of the DSA, government representatives, trusted flaggers, and the general public can submit notices to GoOllie concerning illegal content at the following page. Regarding GoOllie, government representatives, trusted flaggers, and the general public can submit notices to GoOllie concerning illegal content found at any of the sites by emailing us

at Go@GoOllie.com. We generally notify reporters of our action and allow them to appeal our decision if they disagree with it.

### Content Moderation

Our Acceptable Use Policy (AUP) prohibits use of GoOllie with content or in a manner that promotes, encourages, or facilitates: illegal activity, hate speech, threatening or abusive behavior, violence, infringing content, or discrimination based on characteristics such as race, color, religion or creed, national or ethnic origin, sex, sexual orientation, marital status, gender or identity expression, parental status, age, physical or mental disability, political affiliation, and other characteristics protected by law. Organizations or individuals who promote, encourage, or facilitate such content, either through their own content or through distribution of other user-generated content, are prohibited from using GoOllie's products and services, regardless of whether GoOllie is used specifically for those prohibited activities.

We rely on our content moderation program to help us identify, review, and take action when GoOllie users violate these restrictions in our AUP or usage guidelines. As part of this program, we've developed an internal content policy and guidelines to help us ensure we're enforcing our AUP equitably and uniformly across our entire customer base. Our policy and guidelines set out a consistent approach for identifying prohibited content, applying objective criteria for evaluating content, and establishing a hierarchy for labeling content that is centered around risks to GoOllie users.

Our multi-member Content Review Committee is composed of diverse leaders from different departments and locations of GoOllie. It is responsible for reviewing reports regarding illegal content and determining what actions to take. The GoOllie content moderation program is intended to help us make decisions about certain users of our platform and the content we allow (and don't allow). It also helps us live up to our core values and principles as a company. We also allow owners of content which is taken down to be able to appeal our decision if they disagree with it.